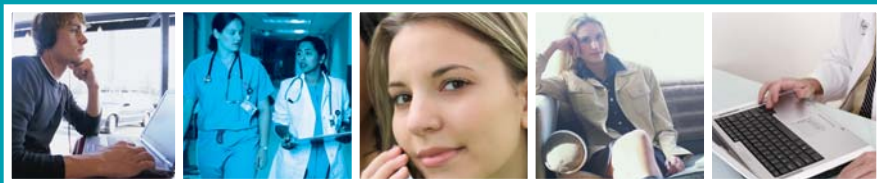




# catalyst management



## Catalyst Management Prepaid Telephony Services for NHS Staff in Hospitals and Accommodation

Catalyst Management have significant experience in providing a low cost, high quality, well supported prepaid telephony service which can include inbound, outbound, internal calling and voicemail. Although the mobile phone provides telephone services when out and about, many Doctors, Nurses, and Hospital Staff require a low cost service when at work or in their accommodation. This means the facility to make personal phone calls in and out of working hours. However, managing individual users telephone calls is time consuming, resource hungry and usually subject to a level of bad debt.

Working in partnership with each individual Trust, we undertake all marketing activities, provide all cards and literature with highly competitive telephony charges. The service is fully managed and supported including all end user customer support from our remote call centre 24x7.



### ***NHS Purchasing and Supply Agency Approved***

Catalyst Management has been awarded a 3 year contract to provide communication services under the NHS Purchasing and Supplies Agency (PASA) Framework agreement for Voice, Video and Data products. We are now listed on the NHS-sid (NHS Supplier Information Database) as an approved supplier.

### Product Benefits

#### **For Trusts:**

- An ongoing revenue stream paid via a commission directly to your Trust.
- The service is prepaid by the user and therefore no reconciliation and monthly billing is required.
- We undertake all marketing activities, provide all cards and literature and maintain highly competitive telephony charges.
- The need to collect payment or deduct payment from staff salaries is removed.

#### **For Tenants:**

- Significantly cheaper than most mobiles or payphones, with savings up to 90%
- Charges with UK calls from as little as 3p.
- Our prepaid telephony solutions give the user full control over their spending, with no bills or service charges to worry about.
- Customer services help line open 24 x 7.
- The service can be used in the hospital, from other phones (including most payphones) and even from abroad when you are traveling.
- You can also use the TRUST Phone Card for dial-up prepaid Internet access.



## Introducing the TRUST Phone Card

All our Telephony solutions fall under our successful brand 'The TRUST Phone Card'. The Trust Phone Card is now established in many Trusts throughout the UK as well as in PCT and Mental Health establishments.

### Our customers include:

Aberdeen NHS Trust  
Borders General Hospital  
Calderdale NHS Trust  
Combined Durham and Darlington NHS Trust  
Cornwall Partnership  
Cornwall Royal Hospital PCT  
Cornwall West PCT  
Dewsbury NHS Trust  
Devon & Exeter Hospital NHS Trust  
Furness NHS Trust  
Grampian NHS Trust  
Highland Acute Trust  
Highland PCT  
Hull & East Yorkshire NHS Trust  
Lothian NHS Trust  
Mid Yorkshire Hospitals NHS Trust  
North Tyneside NHS Trust  
Northumbria Healthcare NHS Trust  
Nottingham City Hospital  
Pinderfield NHS Trust  
Queens Medical Center  
South Tees Hospitals NHS Trust  
Southampton University Hospital NHS Trust  
Southern General Hospital  
Sunderland NHS Trust  
Walsall Hospital NHS Trust  
Westmorland Hospital NHS Trust  
Wolverhampton Hospital NHS Trust  
Yorkhill NHS Trust

